

***Village Commons Homeowners Association  
St. Anthony Village, Minnesota***

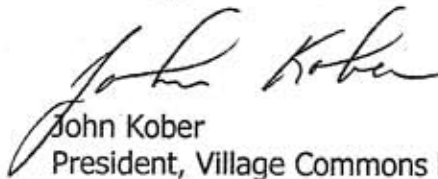
September 15, 2009

Village Commons, a 12-unit townhome association, has been working with Property Claim Solutions (PCS) of Eagan, Minnesota, this summer to prepare an insurance claim for hail and wind damage and provide the needed repairs. The result of this effort has been new roofs and siding for all 12 units and the replacement of numerous windows, with the only cost to the association being our insurance deductible amount.

Throughout the process, PCS has been courteous and present when needed to explain our options, work with our insurance company to inspect the property and get a fair settlement, provide samples for our selection of new materials, provide professional crews to do the work, and fairly represent the association. The PCS staff, especially our field representative Tim Heinz and the account manager Ashton McGee, have been knowledgeable, helpful, and friendly. Tim has been in frequent communication with me, and the association has had to do little to get all the work done and a great new look for our buildings.

We are very pleased with the work that PCS has done to represent Village Commons, and equally pleased with the end result. The communication has been excellent; the work they did on our behalf with the insurance company was outstanding; and the professional job completing the work in a timely way was first class. I can confidently recommend Property Claim Solutions to others looking for quality help to manage and complete building repairs.

Sincerely,



John Kober  
President, Village Commons Homeowners Association